IMPORTANT INFORMATION FOR RESILIENT SHEET FLOORING AND LVF (LUXURY VINYL FLOORING)

Although Shaw resilient floors are durable, all floor coverings require some care to look their best, and many problems can be prevented before they occur. The type and frequency of traffic on your floor will determine the frequency of maintenance needed. The type of floor and even the color will also have some bearing on how much care may be necessary. For example, solid color floors will visually show scuffs, scratches, dirt, and general wear to a greater degree than multi-colors of chips or patterns. Of course, white or light colors will visually show staining to a greater degree than darker colors. For this reason, solid color and white floors should receive special attention in regard to preventative maintenance and amount of care provided. Good judgment when choosing the type and style of floor will help prevent maintenance problems before the floor is even installed.

Here are the proper steps for maintaining your Shaw resilient floor:

- I. After installation, all traffic and furniture should stay off the floor for at least 24 hours to allow the adhesive to dry. Do not wash any installation for 5 days.
- 2. Upon completion of the installation, sweep or vacuum thoroughly and remove any adhesive residue from surface. Mineral spirits are fine for this. Lightly dampmop with ready-to-use Shaw Hard Surface Cleaner or the recommended dilution ratio on the label of Shaw Hard Surface Cleaner concentrate. Remove any scuffs and excessive soil by careful scrubbing. Certain types of rubber heel marks may be removed by rubbing with a cloth dampened in mineral spirits.
- 3. In order to prevent indentations and scratches, provide glass, plastic, or other non-staining cups with flat undersurfaces not less than 2" in width for the legs of heavy furniture or appliances. Equip swivel-type office chairs and other rolling furniture with broad surface non-staining casters at least 2" in diameter. Remove small diameter buttons from the legs of straight chairs and replace with metal glides that have bearing surfaces not less than 1" in diameter.

- 4. Protect your floor against burns. Burns from the glowing end of a cigarette, matches, or other extremely hot items can damage resilient floors.
- 5. Do not flood floor, subject to frequent standing water, or use in high-moisture areas. Flood mopping, hosing, and frequent spills can loosen adhesive.
- 6. Protect your floor from tracked-in-dirt and grit particles by using non-staining mats at all outside entrances. Take time to remove any imbedded grit particles from shoe soles before entering the room. Avoid the use of rubber-backed mats, as certain rubber compounds can permanently stain vinyl. Avoid tracking in tar or asphalt from driveways, as this can also discolor vinyl. Avoid the use of stiletto heels on your floor. They can cause permanent damage. Do not use vinegar, one-step cleaner/polishes, or oil soaps on Shaw resilient products.
- 7. All Shaw resilient floors have a good resistance to stains. They are not affected by most common household spills; however, any spill should be cleaned up immediately. The longer the spilled materials are left on the floor, the greater the risk of permanently staining the floor. For information regarding the proper method or solution to use on a specific stain, contact the Shaw Information Center at 800-441-7429.
- 8. Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours, the use of the drapes or blinds is recommended. Prolonged direct sunlight can result in discoloration, and excessive temperatures might cause tile expansion.
- Do not use vinegar as a cleaning agent on Shaw resilient products. Wet mop as part of routine maintenance using Shaw's Hard Surface cleaner.

Remember, the most effective part of any floor maintenance program is the simplest: sweep, dust mop, or vacuum your Shaw resilient flooring daily, or more frequently if needed.

General Care and Maintenance

Proper care will help protect and maintain the appearance and performance of your Shaw resilient floor. A care program consists of key areas: 1) Preventive maintenance; 2) routine maintenance; and 3) spot and spill removal.